



July 14, 2020

Dear Family Members and Residents

We are glad to announce that we will starting the reopening of the facility for visitation, to make this process as safe and organized as possible the IDT team has decided that during reopening Phase 1 visitation will only be allow on the back patio and by appointment effective August 10th, 2020 from 11am to 4pm, Monday to Friday, weather permitted. Visitors will enter the patio on the gate at the left side of the building. No visitor will entered the facility otherwise.

Each resident will have the opportunity to have a maximum of two visitors. Appointments could be made by calling 914-636-2800 with the Director of Activities. Visitors must follow all the infection control and social distancing guidelines. Also, information will be gather previous to the visit including checking for symptoms and temperature. If any symptoms are present access to the patio will be denied.

Visitation will be limited to 20 minutes to accommodate multiple families. There is not visitation allowed in the resident rooms or care areas until further notification. Also, please refrain from bringing into the patio any items that could be contaminated or created an opportunity for exposure, ex: bottles, bags, etc. We will continue to encourage to take advantage of our facetime calls to be in contact with your love ones.

The safety of our residents is our first priority, in case any resident or staff becomes symptomatic or positive with covid-19 visitation will be suspended. We have prepared a fact sheet with all the common questions that you may have during this process, you can find the fact sheet in our website and you will be giving a copy when you come to visit.

Thank you for your support and patience as we try to reopen the facility.

Regards

Jose Rojas, MPA, CNHA, FACHCA

Administrator

